



**National Emergency Operations Centre(NEOC) Duty Supervisor**

**Grade Code 6126**

In exercise of the powers conferred on me by Section 22 of the Health Act 2004, I hereby approve the qualifications, as set out hereunder, for the appointment and continuing as **National Emergency Operations Centre (NEOC) Duty Supervisor** in the Health Service Executive.

**1. Statutory Registration, Professional Qualifications, Experience, etc.**

(a) Eligible applicants will be those who on the closing date for the competition have:

(i)	<ul style="list-style-type: none"><li>• Have a minimum of two years' experience in a National Emergency Operations Centre comprised of both Call Taking and Dispatch roles</li><li>• Demonstrate experience in the use of Control Centre systems and technology</li></ul>
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**And**

(b) Candidates must possess the requisite knowledge and ability, (including a high standard of suitability), for the proper discharge of the duties of the office.

**2. Health**

A candidate for and any person holding the office must be fully competent and capable of undertaking the duties attached to the office and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service

**3. Character**

Each candidate for and any person holding the office must be of good character.

**Dated this 29<sup>th</sup> day of March two thousand and twenty four**

**Anne Marie Hoey**  
**National Director of Human Resources**